

BRC 1.1 Quality Policy

Applies To: Group

Document Type: BRC

The following statement applies to sites with BRCGS Certification

The Malcolm Group are committed to ensuring that our services meet or exceed our customers' requirements and maintain product safety, quality, exceptional hygiene standards and legality in accordance with the requirements of BRCGS for Storage and Distribution.

We strive for continuously improving our services to our customers. We seek customer feedback in order for us to better provide services and solutions to our customer's needs.

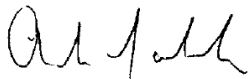
We have implemented this BRCGS Quality Policy to ensure that all employees work to satisfy the requirements of our customers and the current BRCGS for Storage and Distribution. We have set measurable objectives, plus Key Performance Indicators in conjunction with our Customers to monitor this, and review these at our Management review meetings.

Compliance to BRCGS for Storage and Distribution is monitored and maintained by regular scheduled Internal Audits conducted by competent Internal Auditors.

All system processes and practices are regularly reviewed by Senior Management to ensure continuing suitability and effectiveness. We are committed to the continual improvement of our services and determine the improvements required to meet the changing needs of our customers and relevant legislation within the industry. We encourage our Colleagues to report any concerns regarding Product Safety, Legality, Quality and Integrity in confidence to their Manager so these can be put right.

Version 4 of the Standard has been introduced, and we are committed to always ensuring any new versions are updated in our QMS and communicated to relevant personnel within the business.

“Having such a prestigious certification under our belts is a great achievement for us. It's yet another demonstration of our total commitment to providing our customers with nothing less than a first-class logistics service. And, to ensure we are always the best we can be, we continue to invest heavily in our facilities and operations. This Certification is welcome recognition of our determination. By showcasing our facilities in this way, we believe we can proudly present ourselves as an ideal third-party logistics partner to many more companies.”



A. B. Malcolm
Chief Executive

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C.BRC 1.1	4.0	Paul Walton	27-Dec-23	Andrew Malcolm	27-Dec-23	Reviewed, no changes